PT Freeport Indonesia (PT-FI), a contractor to the government of Indonesia working under a mining Contract of Work, is not allowed to grant visitors access through its project area to the Carstenz/Meren glaciers or the Puncak Jaya Peak (Mt. Carstensz), which is part of the Lorentz National Park. The project area is a robust working environment with transport of heavy equipment and mining activities occurring on a 24/7 basis, which makes it unsuitable for traversing by any third parties, including climbers.

Several travel outfitters in Indonesia offer guided trips and related assistance. PT-FI is in no way affiliated with these organizations and cannot, due to legal and safety reasons, offer logistical assistance or access to any organization to the Lorentz National Park through its project area. If you are considering an expedition to the Carstensz area, you should be aware that certain travel clubs or organizations may make claims that are not consistent with our policy. Please take notice that we do not have any agreements with these organizations, we will enforce this policy and will not permit climbers to traverse our project area.

The area surrounding Puncak Jaya is difficult, remote, and challenging terrain. Helicopter services, if available, are sometimes impossible for days or even weeks because of heavy cloud cover and weather conditions. We strongly encourage all climbers to perform due diligence with all travel outfitters, consult with current travel information and advisory sources such as embassies, and thoroughly prepare for their trip, including basic medical and first aid preparation.

On a humanitarian basis, we do assist with legitimate emergency medical conditions when logistical, weather, and operational constraints permit. Any claim of medical emergency is verified by our Emergency Rescue Team and medical services provider to assess best support options available, as well as confirm the validity of medical emergency requests. If the verifying team determines there is no medical emergency, no assistance will be provided.